

Companion Trailers Inc.

Vehicle requirements:

Your vehicle must be rated for towing the maximum payload of the trailer and equipped with an approved tow hitch with a minimum load rating of 2200 lb. The ball coupling should be 2" with suitable drop or rise to allow the trailer to be as level as possible when connected to your vehicle. The distance between the ball and the ground should be between 15 and 17 inches.

All Companion Trailers are fitted with a standard US flat four pin connector. Should your vehicle be equipped with a different electrical connection, you will need an adaptor that can be obtained from your local hardware or spares shop.

Identification & Age Requirement:

Companion Trailers Inc. requires two forms of identification prior to renting our equipment. To rent any trailer, the customer must produce a valid driving license with current documents showing adequate liability insurance for the towing vehicle. One further form of ID is required which must be a credit or debit card with the customers name and address. The driver of the towing vehicle must be 21 years of age or older and have a clean driving record.

Applicable fees:

Companion Trailers Inc. has a "Weekender" policy. This implies that over weekends and public holidays, the trailer must be rented for the full duration of the weekend, inclusive of any public holiday.

Go to our website for trailer rental rates

A copy of your credit card, auto insurance and driver s license will be made and kept as hold against any damage to the trailer when the trailer is collected. In the event of a trailer not returned on time or not in the same condition as it left the premises, additional charges will be charged to the credit card on record. Any damage to the trailer will be charged in full.

Payment:

Companion Trailers Inc. accepts payment in Credit or Debit cards. All rental charges are subject to State sales Ta.

Hours of Trading:

Companion Trailers Inc. is open from 8:00am - 5:00pm Monday to Friday. Saturdays will be by special arrangement or appointment only. We are closed on Sundays and Public Holidays.

Pickup:

Pickup and returns must be done between 8:00am and 5:00pm Monday to Friday. All equipment rent is up to 5PM on the day of return. Please contact us between these hours if this is not possible. A late fee that is equal to the applicable daily rate will apply should the trailer be returned outside these times, without prior notice.

Early Returns:

There are no refunds or future credit accrued as a result of early return of the equipment.

Terms and Conditions:

The following terms and conditions apply to all rental contracts and indicate the customer's responsibilities and liabilities during any rental period.

Insurance:

The trailers will be covered on the insurance of the towing vehicle against some damage. It is the customer's responsibility to ensure that they have adequate insurance cover before renting any trailer from Companion Trailers Inc. In the event of total loss i.e. theft or written-off damage, the customer will be charged the full retail price of a new trailer. It will be the customer's responsibility to seek re-imbusement from their insurers for the cost of new trailer.

Accidents:

The customer must report any accidents or any damage involving the trailer to Companion Trailers Inc. within eight hours of the occurrence of the accident, as well as inform the police or other proper authority within the time prescribed by the law. The customer agrees to supply such information, drawings and assistance in connection with the accident as Companion Trailers Inc. or its insurers may require. The customer shall not without prior consent of Companion Trailers Inc. give instructions for any repair to the trailer or for the replacement of any parts there of rendered necessary by the accident.

Cleaning & Repairs:

Before rent, all equipment is cleaned and maintained to our schedule and should be returned in a reasonably clean condition. All damages to our trailers **while in the** possession of the Customer must be reported immediately to the Management of Companion Trailers Inc. The cost of repair for all damages sustained to the trailer while in the possession of the Customer shall become the sole responsibility of the Customer. This includes flats and blowouts.

All costs for repairs required as result of damage while rented shall be paid for by the Customer. Under no circumstance shall any third party be engaged, or act on behalf of the Customer for the purpose of repairs unless specifically authorized in writing by Companion Trailers Inc.

If the equipment is **returned** damaged the Customer agrees to pay Companion Trailers Inc. the reasonable cost to repair the damage. Repair of the equipment will not commence until the Customer pays Companion Trailers Inc. the estimated cost of such repairs

Repossession of Asset:

The Customer agrees that, under any circumstance whatsoever, the managers of Companion Trailers Inc., or any representative nominated by the company, may enter the Customers premises, or premises where the trailer has been parked, left, or abandoned by the Customer, to realize possession of our asset.

Damages:

The Customer understands and agrees that, Companion Trailers Inc. is not accountable for any costs incurred to the Customer as a result of damage to, or theft of any of our trailers during the period of rent. This includes costs such as accommodation, meals, flights, car rent, phone calls etc. or any other incidental costs incurred.

Care, use and Custody of the trailer:

The Customer shall tow the trailer only while qualified to drive a motor vehicle and whilst holding all necessary licenses, insurances and permits and shall at all times drive the motor vehicle in a careful and skilful manner when towing the trailer. All legal requirements and road signs must be obeyed.

The Customer shall not take the trailer outside USA without the written consent of Companion Trailers Inc. and shall keep the trailer in his possession and custody at all times and not part with possession or custody to any other person.

Exclusion of liability:

Companion Trailers Inc. shall under no circumstances be liable to make any payments to the Customer, and the customer indemnifies Companion Trailers Inc. against any action resulting from any loss, injury or damage sustained by the Customer, or by any third party, as a result of the presence or use of the trailer or as a result of any defect therein. In taking delivery of the trailer the Customer must satisfy himself that the equipment is in all respects roadworthy and in proper and safe condition.

Departing Checklist:

CHECK & EXPLAIN

- Verify that the trailer is adequate for the proposed use
- Determine if the trailer is compatible with the towing vehicle.
- Inspect the attachment of the Coupling
- Demonstrate the engagement of the coupling-safety features.
- Inspect the attachment of the safety chains.
- Demonstrate the attachment / function of the Electrical Connections and Lights.
- Demonstrate the stowage of the jockey-wheel anti-vibration / locking features;
- Loading and adequate Nose-weight
- Securing of Load and latches.
- Adequate Tire pressure
- Adequate wheel fixing Torque's
- Allowable towing speeds

Customer s responsibility:

- The Customer takes full responsibility for the trailer during the rental period.
- The Customer must be covered by his or her car insurance while towing a trailer.
- The Customer must have suitable insurance that will cover the value of the trailer should it become damaged or stolen.
- The Customer must have suitable insurance that will cover third party damage and personal liabilities.
- The trailer must be secured with the supplied locking device AT ALL TIMES whilst not being towed and must be locked to your vehicle whilst it is being towed.
- The Customer must inform Companion Trailers Inc. of any damage on the return of the trailer.
- All goods are carried at the owner's risk.
- The trailer must only be used for carrying goods for which it is intended.
- Any damage to the trailer must be paid for by the Customer.
- The Customer is responsible for observing towing regulations, laws and weight limits of the trailer they are using in conjunction with their tow vehicle.
- The customer must not tow the trailer with the lid in the open position the lid must be closed and locked at all times during operation.